

TO: Potential Bidders

DATE: May 13, 2014

RE: QUESTIONS AND ANSWERS: RFB#116-14 Inmate Phone Service

The following information represents Calhoun County's official response to written questions received from potential bidders pertaining to RFP#116-14. All respondents to this County solicitation are responsible for this information when submitting a bid for Inmate Phone Service. These replies in response to questions pertaining to the specifications as stated in RFP#116-14 will become part of the final contractual documents upon the award of an agreement.

1. Provide the following information:

Call Category	Per Call Charge	Per Minute Charge	Other Charges
LOCAL – Collect	3.00	.30	
INTRALATA – Collect	3.95	.69	
INTERLATA – Collect	3.95	.69	
INTERSTATE – Collect		.25*	*Per Feb 2014 FCC Ruling
LOCAL – Debit			
INTRALATA – Debit			
INTERLATA – Debit			
INTERSTATE - Debit			
International - Debit			
LOCAL – PrePaid Collect	3.50	.35 (1 st Minute)	.175 Each Additional Minute
INTRALATA – PrePaid Collect	4.60	.80 (1 st Minute)	.40 Each Additional Minute
INTERLATA – PrePaid Collect	4.60	.80 (1 st Minute)	.40 Each Additional Minute
INTERSTATE – PrePaid Collect		.21 *	*Per Feb 2014 FCC Ruling

2. Provide an average of monthly commissions received over the past year from the current vendor.

\$19,800

3. Jail Management Integration – Please provide the name and contact information for the current JMS vendor.

Sungard OSSI- Sandra Decker, 1-800-727-8088

4. Please provide a listing of all housing units, and the number of inmates per housing unit.

A through G	56 inmates per	VV 2 per Pod
H and I	40 each Inmates	VV 2 per Pod
J	16 Inmates	VV 1
K	12 Inmates	VV 1
L	32 Inmates	VV 2
M	40 Inmates	VV 2
N	20 Inmates	VV 1
P	40 Inmates	VV 2
Q	2 Inmates	VV 2
R	40 Inmates	VV 2
All-Purpose	25 Inmates (not Often utilized)	VV 2
Visitation	8 Booths	VV 8 Booths meaning both sides

5. Does the County have any plans to expand the facility over the 7 year contract?

No.

6. Attachment A asks vendors to specify a commission percentage offered for each individual contract year. However, on Attachment B, there are only two cells to enter the commission offered (one for a three year contract period and the other for a five year contract period, neither of which apply). Since vendors are able to propose different commission percentages per year on Attachment A, we recommend that the County remove the commission fields all together from Attachment B.

The Inmate Phone bid RFP#116-14 will be for a seven (7) year period. Bidders may disregard the last two (2) columns on the right side of the table on Attachment B Which are labeled;

Call Commission (3 YR Contract)
Call Commission (5YR Contract)

7. Are the visitation phones currently wired to the inmate telephone system for monitoring and recording?

Yes.

8. If the County elects to install the optional video visitation system, will the existing visitation phones still be retained?

YES

9. Please provide the number of video visitation units required, broken down by inmate units and visitor units.

A through G	56 inmates per	VV 2 per Pod
H and I	40 each Inmates	VV 2 per Pod
J	16 Inmates	VV 1
K	12 Inmates	VV 1
L	32 Inmates	VV 2
M	40 Inmates	VV 2
N	20 Inmates	VV 1
P	40 Inmates	VV 2
Q	2 Inmates	VV 2
R	40 Inmates	VV 2
All-Purpose Visitation	25 Inmates (not Often utilized) 8 Booths	VV 2 VV 8 Booths meaning both sides

10. Will Calhoun county purchasing accept and consider a response to the above RFP's Video Visitation System portion of the RFP from a stand alone Video Visitation System Provider?

The most responsive proposal would include an inmate phone system with a video visitation component but the County will consider a proposal for a stand alone system.

11. What infra structure is in place and available to use for a hosted web access Video Visitation system?

The vendor will be required to provide the access necessary to support their proposed video visitation solution.

12. It appears the Video Visitation System specification in this RFP is proprietary and written around a specific provider's Video Visitation system. Is the Purchasing Agent aware of other systems with advanced features in the market place?

The County will give equal consideration for any video visitation system that meets or exceeds the specification as written in RFP#116-14. Any deviations from the specification should be noted in the vendor's proposal.